

# Value-Added Services

We are committed to helping you and your family with these Value-Added Services for our CHIP members (effective September 1, 2024). FirstCare members can get these value-added services by visiting [FCCEXtraBenefits.novu.com](https://www.FCCEXtraBenefits.novu.com).

- One **\$25 gift card** per year for new or existing CHIP members age 18 and under who get a timely well-child checkup.
- One **\$20 gift card** for CHIP members who have a follow-up doctor visit within 7 days of discharge from a behavioral health hospital stay.
- One **\$25 gift card** per year for new or existing CHIP members who participate in FirstCare's Asthma Disease Management program.
- **Wellness Webinars.** CHIP members can access the quarterly wellness webinars through the FirstCare Member Portal.
- Online Wellness and Mental Health Resources available through our website, **MyBSWHealth** smart phone app, and **Findhelp** online social service resource directory.
- **Talk to a Nurse—Nurse 24™**  
Access to FirstCare's nurse advice line. Call 1-855-828-1013 (TTY 711) for health questions 24 hours a day, 7 days a week.
- **One sports physical** each year for members age 19 and younger.
- **FirstCare Baby Shower.** New expectant moms receive a diaper bag and other small items for their participation in a FirstCare Baby Shower. The shower includes health facts, community resources, activities, and healthy snacks.
- **Expecting the Best®** Pregnancy Management Program
  - Early enrollment in service coordination support program
  - Educational smart phone app
  - Planning for delivery, including individual support during and after pregnancy
  - Perinatal and postpartum depression screening during pregnancy and up to one year post delivery
  - Parental education for newborn health
  - Planning for returning to work
- One **monthly ride** for members to go to the grocery store, WIC appointments, health education classes, fitness centers, vocational trainings, job interviews, self-help group meetings, places of worship/religious services, pregnancy/birthing classes, newborn classes, CPR/first aid classes or FirstCare Baby Showers.

*Restrictions and limitations apply.*

To find out how you can get these extra CHIP benefits, visit [FirstCare.com/CHIP/VAS](https://www.FirstCare.com/CHIP/VAS) or call 1-877-639-2447.



[FirstCare.com/CHIP](https://www.FirstCare.com/CHIP)