

2019 Pharmacy Benefit Prior Authorization Initial Determinations

Approval and Denial Rates By Drug Class, Provider Specialty, Indication

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
ADHD/ANTI-NARCOLEPSY/ANTI-OBESITY/ANOREXIANTS	10		15	1			26
Advanced Practice Nurse	1		2				3
G47.33 Obstructive sleep apnea (adult) (pediatric)	1		1				2
ICD CODE NOT SPECIFIED			1				1
Critical Care	2		1				3
G47 Sleep disorders	1						1
G47.411 Narcolepsy with cataplexy	1		1				2
Family Practice	1		5				6
G47.30 Sleep apnea, unspecified			1				1
G47.33 Obstructive sleep apnea (adult) (pediatric)	1						1
G47.419 Narcolepsy without cataplexy			2				2
G47.429 Narcolepsy in conditions classified elsewhere without cataplexy			1				1
G47.9 Sleep disorder, unspecified			1				1
Internal Medicine			1				1
G47.19 Other hypersomnia			1				1
Neurology	1		2				3
G47.19 Other hypersomnia			1				1
R41.82 Altered mental status, unspecified			1				1
R56.9 Unspecified convulsions	1						1
Pediatrics			1				1
ICD CODE NOT SPECIFIED			1				1
Physician Assistant			3				3
G35 Multiple sclerosis			1				1
G47.419 Narcolepsy without cataplexy			1				1
Z79.890 Hormone replacement therapy			1				1
Psychiatry	2						2
F31.31 Bipolar disorder, current episode depressed, mild	1						1
G47.26 Circadian rhythm sleep disorder, shift work type	1						1
Pulmonary Disease	1			1			2
G47.33 Obstructive sleep apnea (adult) (pediatric)	1						1
ICD CODE NOT SPECIFIED				1			1
Rheumatology	2						2
G47.26 Circadian rhythm sleep disorder, shift work type	1						1
G47.33 Obstructive sleep apnea (adult) (pediatric)	1						1
ANALGESICS - ANTI-INFLAMMATORY	45		11				56
Advanced Practice Nurse	4						4
M06.09 Rheumatoid arthritis without rheumatoid factor, multiple sites	1						1
M06.9 Rheumatoid arthritis, unspecified	2						2
M45.9 Ankylosing spondylitis of unspecified sites in spine	1						1
Dermatology	3		3				6
L40.0 Psoriasis vulgaris	1		2				3
L40.8 Other psoriasis			1				1
L73.2 Hidradenitis suppurativa	2						2

Drug Class / Provider Specialty / Indication	Approved	Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Family Practice			1				1
K50.90 Crohn's disease, unspecified, without complications			1				1
Gastroenterology	3						3
K50.90 Crohn's disease, unspecified, without complications	1						1
K50.919 Crohn's disease, unspecified, with unspecified complications	1						1
K51.90 Ulcerative colitis, unspecified, without complications	1						1
Internal Medicine	7		2				9
L40.50 Psoriatic Arthritis	1						1
L88 Pyoderma gangrenosum	2						2
M05.79 Rheumatoid arthritis with rheumatoid factor of multiple sites without organ or systems involvement	1						1
M05.9 Rheumatoid arthritis with rheumatoid factor, unspecified			1				1
M06.9 Rheumatoid arthritis, unspecified	3		1				4
Nurse Practitioner	1						1
M05.89 Other rheumatoid arthritis with rheumatoid factor of multiple sites	1						1
Rheumatology	27		5				32
ICD CODE NOT SPECIFIED	1		2				3
L40.50 Psoriatic Arthritis	5						5
M05.79 Rheumatoid arthritis with rheumatoid factor of multiple sites without organ or systems involvement	2						2
M05.89 Other rheumatoid arthritis with rheumatoid factor of multiple sites	7		1				8
M05.9 Rheumatoid arthritis with rheumatoid factor, unspecified	3						3
M06.00 Rheumatoid arthritis without rheumatoid factor, unspecified site	1						1
M06.09 Rheumatoid arthritis without rheumatoid factor, multiple sites	4						4
M06.9 Rheumatoid arthritis, unspecified	3		2				5
M45.9 Ankylosing spondylitis of unspecified sites in spine	1						1
ANDROGENS-ANABOLIC	8		7				15
Advanced Practice Nurse	2		2				4
E29.1 Testicular hypofunction	2						2
Z79.890 Hormone replacement therapy			1				1
Z86.39 Personal history of other endocrine, nutritional and metabolic disease			1				1
Endocrinology, Diabetes & Metabolism	2		1				3
E29.1 Testicular hypofunction	1		1				2
ICD CODE NOT SPECIFIED	1						1
Family Practice	1		3				4
E29.1 Testicular hypofunction	1		2				3
R79.89 Other specified abnormal findings of blood chemistry			1				1
Internal Medicine			1				1
E29.1 Testicular hypofunction			1				1
Urology	3						3
E29.1 Testicular hypofunction	3						3
ANTIASTHMATIC AND BRONCHODILATOR AGENTS	4					1	5
Advanced Practice Nurse	1						1
J45.20 Mild intermittent asthma, uncomplicated	1						1
Allergy & Immunology	1						1
J45.40 Moderate persistent asthma, uncomplicated	1						1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
Family Practice	1						1
J45.909 Unspecified asthma, uncomplicated	1						1
Internal Medicine	1					1	2
J44.9 Chronic obstructive pulmonary disease, unspecified	1						1
J45.20 Mild intermittent asthma, uncomplicated						1	1
ANTICONVULSANTS	1						1
Neurology, Pediatric	1						1
G40.119 Localization-related (focal) (partial) symptomatic epilepsy and epileptic syndromes with simple partial seizures, intractable, without status epilepticus	1						1
ANTIDEPRESSANTS	32		26				58
Advanced Practice Nurse	6		8				14
F25.0 Schizoaffective disorder, bipolar type	1						1
F31.30 Bipolar disorder, current episode depressed, mild or moderate severity, unspecified	1						1
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features	1						1
F32.2 Major depressive disorder, single episode, severe without psychotic features			2				2
F32.9 Major depressive disorder, single episode, unspecified	1		2				3
F33.1 Major depressive disorder, recurrent, moderate	2						2
F33.9 Major depressive disorder, recurrent, unspecified			2				2
F41.8 Other specified anxiety disorders			1				1
ICD CODE NOT SPECIFIED			1				1
Cardiology			1				1
F33.9 Major depressive disorder, recurrent, unspecified			1				1
Family Practice	7		9				16
F32.2 Major depressive disorder, single episode, severe without psychotic features	1						1
F32.9 Major depressive disorder, single episode, unspecified			4				4
F33.0 Major depressive disorder, recurrent, mild	1						1
F33.1 Major depressive disorder, recurrent, moderate			1				1
F33.2 Major depressive disorder, recurrent severe without psychotic features	1						1
F33.9 Major depressive disorder, recurrent, unspecified	1						1
F34.1 Dysthymic disorder	3		1				4
F41.8 Other specified anxiety disorders			1				1
ICD CODE NOT SPECIFIED			2				2
Internal Medicine	7						7
F32.1 Major depressive disorder, single episode, moderate	1						1
F32.9 Major depressive disorder, single episode, unspecified	5						5
F33.2 Major depressive disorder, recurrent severe without psychotic features	1						1
Neurology	1						1
F33.2 Major depressive disorder, recurrent severe without psychotic features	1						1
Obstetrics & Gynecology	1		2				3
F32.3 Major depressive disorder, single episode, severe with psychotic features			1				1
F33.1 Major depressive disorder, recurrent, moderate			1				1
F33.9 Major depressive disorder, recurrent, unspecified	1						1
Physician Assistant			2				2
F32.2 Major depressive disorder, single episode, severe without psychotic features			2				2
Psychiatry	8		4				12
Diagnosis Not Provided			1				1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features	1		1				2
F31.62 Bipolar disorder, current episode mixed, moderate			1				1
F33.0 Major depressive disorder, recurrent, mild	1						1
F33.1 Major depressive disorder, recurrent, moderate	3						3
F33.2 Major depressive disorder, recurrent severe without psychotic features	1		1				2
F33.40 Major depressive disorder, recurrent, in remission, unspecified	1						1
F33.41 Major depressive disorder, recurrent, in partial remission	1						1
Psychiatry, Child & Adolescent	2						2
F33.2 Major depressive disorder, recurrent severe without psychotic features	2						2
ANTI-DIABETICS	82		4	1		10	97
Advanced Practice Nurse	14		1			2	17
E08.21 Diabetes mellitus due to underlying condition with diabetic nephropathy	1						1
E10.65 Type 1 diabetes mellitus with hyperglycemia						1	1
E10.9 Type 1 diabetes mellitus without complications	1						1
E11.29 Type 2 diabetes mellitus with other diabetic kidney complication	1						1
E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia			1				1
E11.69 Type 2 diabetes mellitus with other specified complication	1						1
E11.9 Type 2 diabetes mellitus without complications	9					1	10
Cardiology	2						2
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
ICD CODE NOT SPECIFIED	1						1
Emergency Medicine	2						2
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
E11.9 Type 2 diabetes mellitus without complications	1						1
Endocrinology, Diabetes & Metabolism	5		2				7
E11.59 Type 2 diabetes mellitus with other circulatory complications			1				1
E11.65 Type 2 diabetes mellitus with hyperglycemia	2		1				3
E11.9 Type 2 diabetes mellitus without complications	1						1
E24.9 Cushing's syndrome, unspecified	1						1
ICD CODE NOT SPECIFIED	1						1
Endocrinology, Pediatric	1						1
E10.9 Type 1 diabetes mellitus without complications	1						1
Family Practice	30					4	34
Diagnosis Not Provided	2						2
E11.00 Type 2 diabetes mellitus with hyperosmolarity without nonketotic hyperglycemic-hyperosmolar coma (NKHHC)	1						1
E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified	1						1
E11.42 Type 2 diabetes mellitus with diabetic polyneuropathy	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia	6					2	8
E11.9 Type 2 diabetes mellitus without complications	14					1	15
ICD CODE NOT SPECIFIED	5					1	6
Internal Medicine	18		1	1		2	22
Diagnosis Not Provided	1						1
E10.65 Type 1 diabetes mellitus with hyperglycemia	1			1			2
E11.22 Type 2 diabetes mellitus with diabetic chronic kidney disease	1						1

	Approved	Denied Benefit	Criteria Not	Non-FDA	Non-	Step Therapy	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	
E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia	5						5
E11.9 Type 2 diabetes mellitus without complications	7		1			2	10
E13.620 Other specified diabetes mellitus with diabetic dermatitis	1						1
ICD CODE NOT SPECIFIED	1						1
Physician Assistant	10					2	12
E11.29 Type 2 diabetes mellitus with other diabetic kidney complication	1						1
E11.621 Type 2 diabetes mellitus with foot ulcer	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia						1	1
E11.9 Type 2 diabetes mellitus without complications	5						5
E24.9 Cushing's syndrome, unspecified	2						2
E88.81 Metabolic syndrome	1					1	2
ANTIEMETICS	7		5				12
Advanced Practice Nurse			3				3
ICD CODE NOT SPECIFIED			1				1
K86.0 Alcohol-induced chronic pancreatitis			1				1
R11.0 Nausea			1				1
Gastroenterology			1				1
ICD CODE NOT SPECIFIED			1				1
Nurse Practitioner	1						1
R11.2 Nausea with vomiting, unspecified	1						1
Oncology, Medical	1		1				2
ICD CODE NOT SPECIFIED			1				1
R63.2 Polyphagia	1						1
Surgery, General	5						5
E66.01 Morbid (severe) obesity due to excess calories	3						3
Z29.8 Encounter for other specified prophylactic measures	1						1
Z98.84 Bariatric surgery status	1						1
ANTIFUNGALS	2		2				4
Family Practice	1		1				2
B37.3 Candidiasis of vulva and vagina			1				1
L60.1 Onycholysis	1						1
Internal Medicine	1		1				2
B35.6 Tinea cruris			1				1
B44.0 Invasive pulmonary aspergillosis	1						1
ANTIHISTAMINES						1	1
Physician Assistant						1	1
J30.1 Allergic rhinitis due to pollen						1	1
ANTHYPERLIPIDEMICS	17		16				33
Anesthesiology	1						1
E78.1 Pure hyperglyceridemia	1						1
Cardiology	5		4				9
E78.5 Hyperlipidemia, unspecified	2						2
E78.5 Hyperlipidemia, unspecified							
			1				1
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	3		1				4

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
ICD CODE NOT SPECIFIED			2				2
Cardiology, Interventional	1		1				2
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	1						1
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris			1				1
Endocrinology, Diabetes & Metabolism	2		2				4
E78.01 Familial hypercholesterolemia	1						1
E78.1 Pure hyperglyceridemia			2				2
E78.2 Mixed hyperlipidemia	1						1
Family Practice	5		3				8
E78.1 Pure hyperglyceridemia			1				1
E78.2 Mixed hyperlipidemia	1		2				3
I25.10 Atherosclerotic heart disease of native coronary artery without angina pectoris	3						3
ICD CODE NOT SPECIFIED	1						1
Internal Medicine	3		6				9
E78.1 Pure hyperglyceridemia	1						1
E78.2 Mixed hyperlipidemia	1		4				5
E78.5 Hyperlipidemia, unspecified	1		2				3
ANTIHYPERTENSIVES	1						1
Nephrology/Renal Medicine, Pediatric	1						1
I15.9 Secondary hypertension, unspecified	1						1
ANTI-INFECTIVE AGENTS - MISC.	5		1			2	8
Advanced Practice Nurse	2					1	3
A04.71 Enterocolitis due to Clostridium difficile, recurrent						1	1
A04.9 Bacterial overgrowth of small intestine	1						1
K58.0 Irritable bowel syndrome with diarrhea	1						1
Emergency Medicine			1				1
E11.621 Type 2 diabetes mellitus with foot ulcer			1				1
Family Practice	1					1	2
A04.72 Enterocolitis due to Clostridium difficile, not specified as recurrent						1	1
K58.0 Irritable bowel syndrome with diarrhea	1						1
Gastroenterology	2						2
K58.0 Irritable bowel syndrome with diarrhea	2						2
ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES	29		3				32
Advanced Practice Nurse	1						1
C50.811 Malignant neoplasm of overlapping sites of right female breast	1						1
Dermatology	1						1
C84.19 Sézary disease, extranodal and solid organ sites	1						1
Hematology	4						4
C18.9 Malignant neoplasm of colon, unspecified	1						1
C50.919 Malignant neoplasm of unspecified site of unspecified female breast	1						1
C73 Malignant neoplasm of thyroid gland	2						2
Hematology & Oncology	8						8
C50.811 Malignant neoplasm of overlapping sites of right female breast	1						1
C61 Malignant neoplasm of prostate	1						1
C64.1 Malignant neoplasm of right kidney, except renal pelvis	1						1
C92.10 Chronic myeloid leukemia, BCR/ABL-positive, not having achieved remission	3						3

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
ICD CODE NOT SPECIFIED	2						2
Internal Medicine	5						5
C61 Malignant neoplasm of prostate	2						2
C91.01 Acute lymphoblastic leukemia, in remission	1						1
C92.10 Chronic myeloid leukemia, BCR/ABL-positive, not having achieved remission	1						1
ICD CODE NOT SPECIFIED	1						1
Oncology, Medical	9		2				11
C20 Malignant neoplasm of rectum	2		1				3
C34.32 Malignant neoplasm of lower lobe, left bronchus or lung	1						1
C50.412 Malignant neoplasm of upper-outer quadrant of left female breast	1						1
C50.512 Malignant neoplasm of lower-outer quadrant of left female breast	1						1
C50.912 Malignant neoplasm of unspecified site of left female breast	1		1				2
C50.919 Malignant neoplasm of unspecified site of unspecified female breast	1						1
C56.9 Malignant neoplasm of unspecified ovary	1						1
C61 Malignant neoplasm of prostate	1						1
Surgery, General			1				1
C79.51 Secondary malignant neoplasm of bone			1				1
Urology	1						1
C61 Malignant neoplasm of prostate	1						1
ANTIPARKINSON AGENTS	2						2
Neurology	2						2
G20 Parkinson's disease	1						1
ICD CODE NOT SPECIFIED	1						1
ANTIPSYCHOTICS/ANTIMANIC AGENTS	15		6			5	26
Advanced Practice Nurse	4		1				5
F25.0 Schizoaffective disorder, bipolar type	1						1
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features	1						1
F32.2 Major depressive disorder, single episode, severe without psychotic features	1						1
F33.2 Major depressive disorder, recurrent severe without psychotic features			1				1
ICD CODE NOT SPECIFIED	1						1
Family Practice	2		2				4
F31.9 Bipolar disorder, unspecified	1						1
F39 Unspecified mood [affective] disorder	1						1
F41.8 Other specified anxiety disorders			2				2
Physician Assistant	1						1
ICD CODE NOT SPECIFIED	1						1
Psychiatry	8		3			5	16
Diagnosis Not Provided						1	1
F20.8 Other schizophrenia	1						1
F31.4 Bipolar disorder, current episode depressed, severe, without psychotic features						1	1
F31.60 Bipolar disorder, current episode mixed, unspecified	1		1				2
F33.1 Major depressive disorder, recurrent, moderate						2	2
F33.2 Major depressive disorder, recurrent severe without psychotic features	1		2				3
F33.3 Major depressive disorder, recurrent, severe with psychotic symptoms	1						1
ICD CODE NOT SPECIFIED	4					1	5
ANTIVIRALS	25		3				28

	Approved	Denied Benefit	Criteria Not	Non-FDA	Non-	Step Therapy	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	
-	1						1
B20 Human immunodeficiency virus [HIV] disease	1						1
Advanced Practice Nurse	1						1
B20 Human immunodeficiency virus [HIV] disease	1						1
Emergency Medicine	1						1
ICD CODE NOT SPECIFIED	1						1
Family Practice	4						4
ICD CODE NOT SPECIFIED	3						3
Z72.52 High risk homosexual behavior	1						1
Gastroenterology	10		2				12
B18.2 Chronic viral hepatitis C	7		2				9
ICD CODE NOT SPECIFIED	2						2
V18.2 Chronic Hep C	1						1
Infectious Diseases	5						5
B20 Human immunodeficiency virus [HIV] disease	1						1
ICD CODE NOT SPECIFIED	4						4
Internal Medicine	3		1				4
B18.2 Chronic viral hepatitis C	1						1
B19.20 Unspecified viral hepatitis C without hepatic coma			1				1
B20 Human immunodeficiency virus [HIV] disease	1						1
ICD CODE NOT SPECIFIED	1						1
ASSORTED CLASSES	6		4				10
Internal Medicine	2		1				3
M32.9 Systemic lupus erythematosus, unspecified	2		1				3
Nephrology/Renal Medicine	2		2				4
E87.5 Hyperkalemia	2		2				4
Oncology, Medical	1						1
C90.00 Multiple myeloma not having achieved remission	1						1
Rheumatology	1		1				2
M32.9 Systemic lupus erythematosus, unspecified	1		1				2
CARDIOVASCULAR AGENTS - MISC.	7	3	9	1	1		21
Advanced Practice Nurse	1						1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms	1						1
Cardiology	3						3
I27.0 Primary Pulmonary Hypertension	1						1
I50.21 Acute systolic (congestive) heart failure	1						1
I50.22 Chronic systolic (congestive) heart failure	1						1
Family Practice		3	4	1			8
E29.0 Testicular hyperfunction		1					1
E29.1 Testicular hypofunction				1			1
ICD CODE NOT SPECIFIED		1					1
N40.0 Benign prostatic hyperplasia without lower urinary tract symptoms			1				1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms			2				2
N52.2 Drug-induced erectile dysfunction		1					1
N52.9 Male erectile dysfunction, unspecified			1				1
Internal Medicine	2		1		1		4

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
I50.42 Chronic combined systolic (congestive) and diastolic (congestive) heart failure	1						1
I50.9 Heart failure, unspecified			1				1
N40.0 Benign prostatic hyperplasia without lower urinary tract symptoms					1		1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms	1						1
Physician Assistant			1				1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms			1				1
Pulmonary Disease	1		2				3
Diagnosis Not Provided			1				1
I27.2 Other secondary pulmonary hypertension	1						1
I27.21 Secondary pulmonary arterial hypertension			1				1
Urology			1				1
N40.1 Benign prostatic hyperplasia with lower urinary tract symptoms			1				1
CORTICOSTEROIDS	8						8
Advanced Practice Nurse	2						2
R19.7 Diarrhea, unspecified	2						2
Gastroenterology	5						5
ICD CODE NOT SPECIFIED	1						1
K20.0 Eosinophilic esophagitis	1						1
K52.832 Lymphocytic colitis	1						1
K52.89 Other specified noninfective gastroenteritis and colitis	1						1
R19.7 Diarrhea, unspecified	1						1
Gastroenterology, Pediatric	1						1
K50.90 Crohn's disease, unspecified, without complications	1						1
DERMATOLOGICALS	29		16				45
-			1				1
M22.2X2 Patellofemoral disorders, left knee			1				1
Advanced Practice Nurse	3		2				5
L40.9 Psoriasis, unspecified			1				1
L70.0 Acne vulgaris	1						1
L70.9 Acne, unspecified	1						1
M45.0 Ankylosing spondylitis of multiple sites in spine	1		1				2
Allergy & Immunology	1		3				4
J33.0 Polyp of nasal cavity			2				2
L20.89 Other atopic dermatitis	1						1
L21.8 Other seborrheic dermatitis			1				1
Anesthesiology			1				1
M54.5 Low back pain			1				1
Cardiology			2				2
I80.00 Phlebitis and thrombophlebitis of superficial vessels of lower extremities			1				1
M79.1 Myalgia			1				1
Dermatology	3		1				4
L40.0 Psoriasis vulgaris	1						1
L40.8 Other psoriasis			1				1
L70.0 Acne vulgaris	2						2
Family Practice	6		3				9
B35.1 Tinea unguium			1				1

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Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
L30.9 Dermatitis, unspecified			2				2
L70.0 Acne vulgaris	1						1
L70.9 Acne, unspecified	3						3
L71.9 Rosacea, unspecified	1						1
L73.9 Follicular disorder, unspecified	1						1
Internal Medicine	4		1				5
ICD CODE NOT SPECIFIED	2						2
L40.0 Psoriasis vulgaris			1				1
L40.50 Psoriatic Arthritis	1						1
L70.9 Acne, unspecified	1						1
Nurse Practitioner			1				1
G62.9 Polyneuropathy, unspecified			1				1
Physician Assistant	5		1				6
L40.0 Psoriasis vulgaris	2		1				3
L70.0 Acne vulgaris	2						2
L70.8 Other acne	1						1
Pulmonary Disease	3						3
J45.40 Moderate persistent asthma, uncomplicated	3						3
Rheumatology	4						4
ICD CODE NOT SPECIFIED	1						1
L40.50 Psoriatic Arthritis	1						1
M45.0 Ankylosing spondylitis of multiple sites in spine	2						2
ENDOCRINE AND METABOLIC AGENTS - MISC.	11	1					12
Endocrinology, Diabetes & Metabolism	1						1
E23.0 Hypopituitarism	1						1
Endocrinology, Pediatric	3						3
E23.0 Hypopituitarism	3						3
Family Practice	1						1
M81.0 Age-related osteoporosis without current pathological fracture	1						1
Internal Medicine	3	1					4
E23.0 Hypopituitarism	1						1
M81.0 Age-related osteoporosis without current pathological fracture	2	1					3
Obstetrics & Gynecology	3						3
N80.0 Endometriosis of uterus	1						1
N80.9 Endometriosis, unspecified	1						1
R10.2 Pelvic and perineal pain	1						1
FLUOROQUINOLONES			2				2
Family Practice			2				2
L60.0 Ingrowing nail			2				2
GASTROINTESTINAL AGENTS - MISC.	32		18				50
Advanced Practice Nurse	11		2				13
ICD CODE NOT SPECIFIED			1				1
K58.9 Irritable bowel syndrome without diarrhea	1						1
K59.00 Constipation, unspecified	3						3
K59.03 Drug induced constipation	3		1				4
K59.04 Chronic idiopathic constipation	2						2

Drug Class / Provider Specialty / Indication	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
K59.09 Other constipation	2						2
Endocrinology, Diabetes & Metabolism			1				1
ICD CODE NOT SPECIFIED			1				1
Family Practice	5		3				8
ICD CODE NOT SPECIFIED			1				1
K58.0 Irritable bowel syndrome with diarrhea			1				1
K59.00 Constipation, unspecified			1				1
K59.03 Drug induced constipation	1						1
K59.04 Chronic idiopathic constipation	3						3
K59.09 Other constipation	1						1
Gastroenterology	7		4				11
ICD CODE NOT SPECIFIED			1				1
K58.9 Irritable bowel syndrome without diarrhea	2						2
K59.00 Constipation, unspecified	3		3				6
K59.04 Chronic idiopathic constipation	2						2
Geriatric Medicine	1						1
K59.00 Constipation, unspecified	1						1
Internal Medicine	5		4				9
Diagnosis Not Provided	1						1
K58.1 Irritable bowel syndrome with constipation	1						1
K59.00 Constipation, unspecified	1		1				2
K59.03 Drug induced constipation	1						1
K59.04 Chronic idiopathic constipation			1				1
K59.09 Other constipation			1				1
M06.9 Rheumatoid arthritis, unspecified	1						1
R10.13 Epigastric pain			1				1
Physical Medicine & Rehabilitation	1						1
K59.03 Drug induced constipation	1						1
Physician Assistant			4				4
ICD CODE NOT SPECIFIED			2				2
K59.00 Constipation, unspecified			1				1
K59.01 Slow transit constipation			1				1
Rheumatology	1						1
K59.03 Drug induced constipation	1						1
Surgery, General	1						1
ICD CODE NOT SPECIFIED	1						1
GOUT AGENTS	3						3
Advanced Practice Nurse	1						1
Diagnosis Not Provided	1						1
Hospitalist	1						1
M10.9 Gout, unspecified	1						1
Nephrology/Renal Medicine	1						1
E79.0 Hyperuricemia	1						1
HEMATOPOIETIC AGENTS	1			1			2
Hematology & Oncology	1						1
D69.3 Immune thrombocytopenic purpura	1						1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
Obstetrics & Gynecology				1			1
C54.1 Malignant neoplasm of endometrium				1			1
MEDICAL DEVICES	15		10				25
Advanced Practice Nurse	1		2				3
E10.649 Type 1 diabetes mellitus with hypoglycemia without coma	1						1
E11.9 Type 2 diabetes mellitus without complications			2				2
Endocrinology, Diabetes & Metabolism	6		4				10
C61 Malignant neoplasm of prostate	1						1
E10.9 Type 1 diabetes mellitus without complications	1						1
E11.49 Type 2 diabetes mellitus with other diabetic neurological complication	1						1
E11.65 Type 2 diabetes mellitus with hyperglycemia	1		1				2
E16.2 Hypoglycemia, unspecified			1				1
ICD CODE NOT SPECIFIED	2		2				4
Family Practice	3		3				6
E11.49 Type 2 diabetes mellitus with other diabetic neurological complication			1				1
E11.65 Type 2 diabetes mellitus with hyperglycemia			1				1
E11.9 Type 2 diabetes mellitus without complications	1		1				2
ICD CODE NOT SPECIFIED	2						2
Internal Medicine	5		1				6
E10.65 Type 1 diabetes mellitus with hyperglycemia	1						1
E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified	2						2
E11.65 Type 2 diabetes mellitus with hyperglycemia	1						1
E11.9 Type 2 diabetes mellitus without complications	1		1				2
MIGRAINE PRODUCTS	19		36				55
Advanced Practice Nurse	2		6				8
G43.109 Migraine with aura, not intractable, without status migrainosus	1		1				2
G43.519 Persistent migraine aura without cerebral infarction, intractable, without status migrainosus			2				2
G43.909 Migraine, unspecified, not intractable, without status migrainosus	1		2				3
G44.89 Other headache syndrome			1				1
Allergy & Immunology			1				1
G43.009 Migraine without aura, not intractable, without status migrainosus			1				1
Anesthesiology			1				1
G43.709 Chronic migraine without aura, not intractable, without status migrainosus			1				1
Family Practice	2		13				15
G43.009 Migraine without aura, not intractable, without status migrainosus			3				3
G43.019 Migraine without aura, intractable, without status migrainosus			1				1
G43.101 Migraine with aura, not intractable, with status migrainosus			1				1
G43.701 Chronic migraine without aura, not intractable, with status migrainosus			1				1
G43.709 Chronic migraine without aura, not intractable, without status migrainosus			2				2
G43.909 Migraine, unspecified, not intractable, without status migrainosus	2		4				6
ICD CODE NOT SPECIFIED			1				1
Internal Medicine	1		1				2
G43.009 Migraine without aura, not intractable, without status migrainosus			1				1
G43.909 Migraine, unspecified, not intractable, without status migrainosus	1						1
Neurology	13		8				21

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
G43.101 Migraine with aura, not intractable, with status migrainosus	1						1
G43.119 Migraine with aura, intractable, without status migrainosus	2		1				3
G43.701 Chronic migraine without aura, not intractable, with status migrainosus	3		1				4
G43.709 Chronic migraine without aura, not intractable, without status migrainosus			2				2
G43.719 Chronic migraine without aura, intractable, without status migrainosus	2		1				3
G43.809 Other migraine, not intractable, without status migrainosus			1				1
G43.819 Other migraine, intractable, without status migrainosus	1		1				2
ICD CODE NOT SPECIFIED	4		1				5
Nurse Practitioner			1				1
G43.19 Migraine			1				1
Nursing			2				2
G43.019 Migraine without aura, intractable, without status migrainosus			1				1
R51 Headache			1				1
Osteopathic Manipulative Medicine	1						1
G43.709 Chronic migraine without aura, not intractable, without status migrainosus	1						1
Physician Assistant			3				3
G43.109 Migraine with aura, not intractable, without status migrainosus			2				2
G43.819 Other migraine, intractable, without status migrainosus			1				1
NASAL AGENTS - SYSTEMIC AND TOPICAL	2						2
Advanced Practice Nurse	1						1
J30.1 Allergic rhinitis due to pollen	1						1
Internal Medicine	1						1
R09.81 Nasal congestion	1						1
OPHTHALMIC AGENTS	4		1				5
Advanced Practice Nurse			1				1
H04.129 Dry eye syndrome of unspecified lacrimal gland			1				1
Internal Medicine	2						2
H04.129 Dry eye syndrome of unspecified lacrimal gland	2						2
Ophthalmology	1						1
H04.123 Dry eye syndrome of bilateral lacrimal glands	1						1
Optometrist	1						1
H16.223 Keratoconjunctivitis sicca, not specified as Sjorgen's, bilateral	1						1
PASSIVE IMMUNIZING AGENTS	1						1
Pediatrics	1						1
Q24.9 Congenital malformation of heart, unspecified	1						1
PROGESTINS	4		1				5
Obstetrics & Gynecology	4		1				5
Diagnosis Not Provided			1				1
ICD CODE NOT SPECIFIED	1						1
O09.219 Supervision of pregnancy with history of pre-term labor, unspecified trimester	3						3
PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC.	4		4				8
Family Practice	1						1
F48.2 Pseudobulbar affect	1						1
Neurology	3		3				6
F48.2 Pseudobulbar affect			1				1
G12.29 Other motor neuron disease			1				1

	Approved	Denied Benefit Exclusion	Criteria Not Met	Non-FDA Indication	Non-Formulary	Step Therapy Required	Grand Total
Drug Class / Provider Specialty / Indication	Approved	Exclusion	Met	Indication	Formulary	Required	Total
G47.411 Narcolepsy with cataplexy			1				1
ICD CODE NOT SPECIFIED	3						3
Psychiatry			1				1
G24.01 Drug induced subacute dyskinesia			1				1
RESPIRATORY AGENTS - MISC.	1						1
Pulmonology, Pediatric	1						1
E84.0 Cystic fibrosis with pulmonary manifestations	1						1
URINARY ANTISPASMODICS	3		1				4
Advanced Practice Nurse	1						1
N32.81 Overactive bladder	1						1
Family Practice			1				1
N39.41 Urge incontinence			1				1
Urology	2						2
N31.1 Reflex neuropathic bladder, not elsewhere classified	1						1
N31.8 Neuromuscular dysfunction of the bladder	1						1
VAGINAL PRODUCTS	2						2
Family Practice	1						1
O26.21 Pregnancy care for patient with recurrent pregnancy loss, first trimester	1						1
Obstetrics & Gynecology	1						1
O09.90 Supervision of high risk pregnancy, unspecified, unspecified trimester	1						1
Grand Total	437	4	201	4	1	19	666

2019 Pharmacy Benefit Prior Authorization Initial Determinations

Approval and Denial Rates By Drug Class

Drug Class	Approved	Denied	Grand Total
ADHD/ANTI-NARCOLEPSY/ANTI-OBESITY/ANOREXIANTS	10	16	26
ANALGESICS - ANTI-INFLAMMATORY	45	11	56
ANDROGENS-ANABOLIC	8	7	15
ANTIASTHMATIC AND BRONCHODILATOR AGENTS	4	1	5
ANTICONSULTANTS	1		1
ANTIDEPRESSANTS	32	26	58
ANTIDIABETICS	82	15	97
ANTIEMETICS	7	5	12
ANTIFUNGALS	2	2	4
ANTIHISTAMINES		1	1
ANTIHYPERTENSIVES	17	16	33
ANTIHYPERTENSIVES	1		1
ANTI-INFECTIVE AGENTS - MISC.	5	3	8
ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES	29	3	32
ANTIPARKINSON AGENTS	2		2
ANTIPSYCHOTICS/ANTIMANIC AGENTS	15	11	26
ANTIVIRALS	25	3	28
ASSORTED CLASSES	6	4	10
CARDIOVASCULAR AGENTS - MISC.	7	14	21
CORTICOSTEROIDS	8		8
DERMATOLOGICALS	29	16	45
ENDOCRINE AND METABOLIC AGENTS - MISC.	11	1	12
FLUOROQUINOLONES		2	2
GASTROINTESTINAL AGENTS - MISC.	32	18	50
GOUT AGENTS	3		3
HEMATOPOIETIC AGENTS	1	1	2
MEDICAL DEVICES	15	10	25
MIGRAINE PRODUCTS	19	36	55
*NASAL AGENTS - SYSTEMIC AND TOPICAL *	2		2
OPHTHALMIC AGENTS	4	1	5

Drug Class		Denied	Grand Total
PASSIVE IMMUNIZING AGENTS	1		1
PROGESTINS	4	1	5
PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC.	4	4	8
RESPIRATORY AGENTS - MISC.	1		1
URINARY ANTISPASMODICS	3	1	4
VAGINAL PRODUCTS	2		2
Grand Total	437	229	666

2019 Pharmacy Benefit Prior Authorizations

Internal Appeal & IRO Appeal Overturn Rates

Drug Class	# Initial Requests Denied	# Internal Appeal Requests Overturned	# IRO Appeal Requests Overturned
ADHD/ANTI-NARCOLEPSY/ANTI-OBESITY/ANOREXIANTS	16		
ANALGESICS - ANTI-INFLAMMATORY	11	2	
ANDROGENS-ANABOLIC	7	1	
ANTIASTHMATIC AND BRONCHODILATOR AGENTS	1		
ANTIDEPRESSANTS	26		
ANTIDIABETICS	15	2	
ANTIEMETICS	5		
ANTIFUNGALS	2		
ANTIHISTAMINES	1		
ANTIHYPERTENSIVES	16		
ANTI-INFECTIVE AGENTS - MISC.	3		
ANTINEOPLASTICS AND ADJUNCTIVE THERAPIES	3		
ANTIPSYCHOTICS/ANTIMANIC AGENTS	11		
ANTIVIRALS	3	2	
ASSORTED CLASSES	4	3	
CARDIOVASCULAR AGENTS - MISC.	14		
DERMATOLOGICALS	16		
ENDOCRINE AND METABOLIC AGENTS - MISC.	1	1	
FLUOROQUINOLONES	2		
GASTROINTESTINAL AGENTS - MISC.	18		
HEMATOPOIETIC AGENTS	1		
MEDICAL DEVICES	10	1	
MIGRAINE PRODUCTS	36	2	
OPHTHALMIC AGENTS	1		
PROGESTINS	1	1	
PSYCHOTHERAPEUTIC AND NEUROLOGICAL AGENTS - MISC.	4		
URINARY ANTISPASMODICS	1		
Grand Total	229	15	