

07/13/2020

Network Adequacy Corrective Action Plans

Background:

On June 20, 2019, HHSC asked MCOs and DMOs to stop work on Network Adequacy Corrective Action Plans (CAPs). In addition, the MCO Notice dated March 19, 2020 advised that the provider network file validation process was updated by the Enrollment Broker to ensure the accuracy of the provider network files regarding all practice locations.

Key Details:

HHSC will close Quarter 4 2018 and Quarter 2 2019 Network Adequacy CAPs and issue CAP closure letters in the coming weeks. Performance Reports will be issued for Quarter 4 2020 to advise MCOs and DMOs of their current network status using the updated validation process. MCOs and DMOs should use the Quarter 4 2020 report to address any discrepancies, as CAP requests will resume in Quarter 2 2021.

Additional Information:

MCOs and DMOs should continue to submit addresses for all practice locations and continue to work with providers on updating any discrepancies. Review the Error Response File to address records that contain errors and have the updates reflected on the reconciliation file.

If there are questions regarding Network Adequacy CAPs, please submit them to the MCCO Network Adequacy team.

Contact:

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Type: Informational

To: CHIP; CMDS; DMO; MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: MCCO