



August 30, 2019

## **IMPORTANT INFORMATION FOR ONCOLOGY PROVIDERS**

Effective October 1, 2019, Oncology Analytics (OA) will be administering FirstCare Health Plans' pre-authorization program for Commercial, Marketplace, and Medicare benefit plans. This change will not apply to Medicaid, CHIP, or children under 18 years of age.

FirstCare Health Plans has partnered with OA throughout the state of Texas to provide a comprehensive Oncology Benefits Management program. The program consists of a prior authorization program for chemotherapeutic drugs, symptom management drugs, and supportive agents; radiation therapy; and cancer-related genetic molecular testing.

OA specializes in advising health plans and providers about the most appropriate use of cancer-related services, drugs, and diagnostic options based upon objective assessments of efficacy, safety, and cost-effectiveness.

To secure payment for diagnostics, radiation oncology, chemotherapeutic and ancillary pharmaceuticals, you must obtain a prior authorization approval from OA. Authorization requests may be made through the FirstCare Provider portal or directly via <http://www.oncologyanalytics.com>; providing OA with any clinical information requested, which may include, but is not limited to, pathology reports, initial consultation, laboratory studies, clinical notes and records.

To assist with this transition, FirstCare and OA will offer lunch and learn sessions and a series of webinars weekly on Tuesdays and Thursdays through October 10, 2019.

- Tuesday Oncology Analytics MATIS Training Webinars  
11:00 a.m. to 12:00 p.m. (CDT) or 10:00 a.m. to 11:00 a.m. (MT)
- Thursday Oncology Analytics MATIS Training Webinars  
3:00 p.m. to 4:00 p.m. (CDT) or 2:00 p.m. to 3:00 p.m. (MT)

To schedule training, please contact the Oncology Analytics Provider Relations Team at 1-888-916-2616, ext. # 806 or [provider-relations@oncologyanalytics.com](mailto:provider-relations@oncologyanalytics.com).

Prior authorization of previously approved requests for chemotherapeutic drugs and radiation therapy will be managed as follows:

- Authorizations issued by FirstCare before the OA implementation date will be effective until the authorization expiration date previously provided by FirstCare.
- New authorization requests must be submitted to OA on or after October 1, 2019.

Our Provider Relations Team is here for you. Please contact us at [PRSupport@FirstCare.com](mailto:PRSupport@FirstCare.com) or 800-321-7947 with any questions.

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Effective October 1, 2019, Oncology Analytics (OA) will be administering FirstCare Health Plan’s preauthorization program for Commercial, Marketplace, and Medicare benefit plans. FirstCare Health Plans has partnered with Oncology Analytics (OA) throughout the state of Texas to provide a comprehensive Oncology Benefits Management program. The program includes support for prior authorization management of FirstCare members with a cancer diagnosis that requires chemotherapeutic drugs, symptom management drugs, and supportive agents; radiation therapy drugs; and genetic molecular testing.

For provider outreach education, OA has scheduled weekly webinars which run through October 10, 2019 on Tuesdays and Thursdays. The webinar content is designed to teach the user to access and use the Oncology Analytics e-Prior Authorization System. Usernames and passwords will be issued after system training.

Please register for the OA System Training Webinar that works best for you by selecting preferred day and time and type in one of the URL addresses below, or if you are able, copy and paste the link into your web browser.

Tuesday Morning Oncology Analytics MATIS Training Webinar:  
[https://oncologyanalytics.zoom.us/webinar/register/WN\\_ThAOQMKWT6-eaAzlDynB2Q](https://oncologyanalytics.zoom.us/webinar/register/WN_ThAOQMKWT6-eaAzlDynB2Q)

Thursday Afternoon Oncology Analytics MATIS Training Webinar:  
[https://oncologyanalytics.zoom.us/webinar/register/WN\\_zqJsQFiHTfKWalzFYLiMYQ](https://oncologyanalytics.zoom.us/webinar/register/WN_zqJsQFiHTfKWalzFYLiMYQ)

After registering, you will receive a confirmation email containing information about joining the webinar.

**Webinar Training Dates and Times:**

Tue Sep 03, 2019	11:00 AM - 12:00 PM CDT 10:00 AM – 11:00 AM MT	Thur Sep 05, 2019	3:00 PM – 4:00 PM CDT 2:00 PM – 3:00 PM MT
Tue Sep 10, 2019	11:00 AM – 12:00 PM CDT 10:00 AM – 11:00 AM MT	Thur Sep 12, 2019	3:00 PM – 4:00 PM CDT 2:00 PM – 3:00 PM MT
Tue Sep 17, 2019	11:00 AM – 12:00 PM CDT 10:00 AM – 11:00 AM MT	Thur Sep 19, 2019	3:00 PM – 4:00 PM CDT 2:00 PM – 3:00 PM MT
Tue Sep 24, 2019	11:00 AM – 12:00 PM CDT 10:00 AM – 11:00 AM MT	Thur Sep 26, 2019	3:00 PM – 4:00 PM CDT 2:00 PM – 3:00 PM MT
Tue Oct 01, 2019	11:00 AM – 12:00 PM CDT 10:00 AM – 11:00 AM MT	Thur Oct 03, 2019	3:00 PM – 4:00 PM CDT 2:00 PM – 3:00 PM MT
Tue Oct 08, 2019	11:00 AM – 12:00 PM CDT 10:00 AM – 11:00 AM MT	Thur Oct 10, 2019	3:00 PM – 4:00 PM CDT 2:00 PM – 3:00 PM MT

As a reminder, the system will indicate that you are required to attend all the webinars; however, it is only required that you attend (1) webinar. Registering for all the webinars enables them to be available to you and your staff throughout the series of webinars should someone wish to review it again, need a refresher or you acquire a new employee. **You can also contact the OA Provider Relations Team to schedule a one-on-one webinar for you and/or your staff.**

If you have any additional questions, please do not hesitate to contact Oncology Analytics Provider Relations Team. We are here to assist you in a smooth transition and make sure you are comfortable in using our Online Prior Authorization System.

We sincerely look forward to working with you.

**ONCOLOGY ANALYTICS CONTACT INFORMATION:**

**1-888-916-2616 Ext. 806; [provider-relations@oncologyanalytics.com](mailto:provider-relations@oncologyanalytics.com); Fax No: 1-844-893-7886**