

Provider Enrollment Revalidation Due Dates Extended in Response to COVID-19 Emergency

Information posted April 1, 2020

Note: Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.

In response to the current COVID-19 public health emergency, provider revalidation due dates will be extended 30 calendar days to prevent provider disenrollment. Providers can view the revalidation status on the Provider Information Management System (PIMS).

If possible, providers should submit revalidation applications before the deadline to avoid disenrollment. Providers can submit their revalidation application up to 90 days before the due date.

Texas Medicaid and CSHCN Services Program *providers should* confirm their current enrollment information in the Provider Information Management System (PIMS) prior to submitting their revalidation application.

Providers can refer to the [Texas Medicaid & Healthcare Partnership \(TMHP\) Portal Security Provider Training Manual](#) for information on portal accounts.

For more information, call the TMHP Contact Center at 800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 800-568-2413.

Have questions?

If you have any additional questions or need assistance, please call the FirstCare Provider Line at:
STAR 1-800-431-7798
CHIP 1-877-639-2447

For more information about this notice and other changes to Texas Medicaid due to COVID-19, [click here](#).